

## Hot Tips

Carhiremarket.com provides you with the most important hints and information regarding rental car reservations. From insurance concerns and definitions to one way rentals and booster seats, below you will find a comprehensive document for all your car hire needs.

### Safety Tips During Car Hire Rental:

- Picking up hitch hikers is regarded as grossly negligent and prohibited in some countries.
- Staying overnight at highway service areas or other parking facilities is usually prohibited.
- Be careful of unattended parking lots in general.
- Keep your eyes open for fictitious breakdowns or accidents as traps.
- Never open the door, reach through the window or open the boot at traffic lights or any other break points. Never roll the window down far enough for somebody to reach in.
- Unnecessary trips in fully packed cars should be avoided. If your luggage is not stored at your accommodation or out of view in the boot, do not leave your car unattended. Sightseeing with a fully loaded boot is careless.
- Place the information sticker "this is a rental car by..." out of sight if possible. Experience shows that fewer damages occur if the vehicle is not recognizable as a rental car.
- Return the key only in the designated drop-off location or at the car hire supplier desk.

### Crossing Borders / Ferry Rides:

Hire cars are not insured on ferries, thus most ferries do not allow them on board. Also many suppliers do not permit crossing borders on land. Inform us about your travelling plans when you make the reservation and we will try accommodate you the best we can. In any case you are required to carry an international insurance card in the vehicle. Check that you receive this card upon pick up of the hire car.

### One Way Rentals:

If you're heading to the USA one way rentals within one region i.e. New York – Boston can be free of charge, whereas one way rentals outside a region i.e. New York – Los Angeles may cost a couple of hundred dollars. Fees for international one way rentals vary between 300-1000 Euros and are caused by the fact that the vehicle needs to be driven back to the original pick-up location. It is important that you check the terms and conditions from the supplier about one way rentals.

### Special Equipment/ Extras:

Check beforehand if special equipment/ extras, i.e. child seats or an additional driver are included in the rental price. Depending on the supplier, charges for a baby seat can vary between £2-15 per day, and for an additional driver up to £30 per day. Specify precisely what extras you require during the rental car reservation. For example an infant needs a baby seat, while a five year old child only needs a booster seat. Moreover such extras are of limited availability and need to be booked well in advance during high season. Finally, clarify beforehand which fuel arrangements apply for the supplier – whether the car has to be returned full or near empty. Check in the terms and conditions about whether you will be charged for the first tank of fuel.



### Reservation:

Reserve your rental car for high season at least 6-8 weeks before the rental so you won't have to pay twice as much for the car. Last minute deals, commonly available for flights, do not exist in the car hire sector. On site suppliers make a virtue of necessity and often demand twice as much for the same vehicle for unprepared tourists.

### Car hire abroad – what you ought to know!

### **Insurance Concerns:**

A big money pit is often hidden in the featured insurance. It's important to differentiate between excess, reimbursement of the excess or no excess. If you don't have Collision Damage Waiver (CDW) and Theft Protection (TP) Insurance you are liable for the equivalent value of the car! When choosing the CDW or TP insurance, the excess can vary between £300 and £1500 depending on the car group.

Make sure to choose a rate with sufficient insurance, which may cost you a bit more, but will protect you from higher expenses. For example, in Italy you are required by law to have at least the Collision damage waiver (CDW) insurance. If you buy this upon pick up, your rental price may double! In Spain customers are often forced to buy an additional insurance. Please do not let yourself be fooled as the insurance codes CDW and TP are valid internationally, therefore you are sufficiently insured!

For more information on insurance for car hire, please see Insurance4carhire. In addition, you can always call us on 0800-09882-20 from the UK or email: [info@carhiremarket.com](mailto:info@carhiremarket.com)

### **Deposit Concerns:**

Some supplier and brokers will take a deposit from the credit card. This amount will be reimbursed after the drop-off of your hire car and a full inspection carried out.

Have the service representatives give you a receipt for the flawless condition of the vehicle and the release of the security deposit amount. It's not so uncommon that afterwards charges are raised for supposed damages, not visible to the naked eye. Check the vehicle for damages before accepting the vehicle and if necessary have the service representative add this in the handover certificate!

In the event of damage or loss, reimbursement is granted only upon sending the complete police report. Damages on tyres, undercarriage, glass, interior as well as lost keys or stored luggage in the vehicle are excluded and the customer can only eliminate those with an additional insurance upon pick up. These charges vary as well depending on the respective supplier.

### **Your Booking Security:**

When booking with us, your privacy is secured with a 128 Bit codification provided by VeriSign. Thus your private data is forwarded to the rental car supplier in a completely secure manner. Carhiremarket.com uses your data solely to complete your reservation and your data will never be passed on to third parties! Finally, you can detect a secure site if the URL where personal information is entered starts with <https://www.carhiremarket.com>



**carhiremarket.com wishes you a pleasant journey**

